



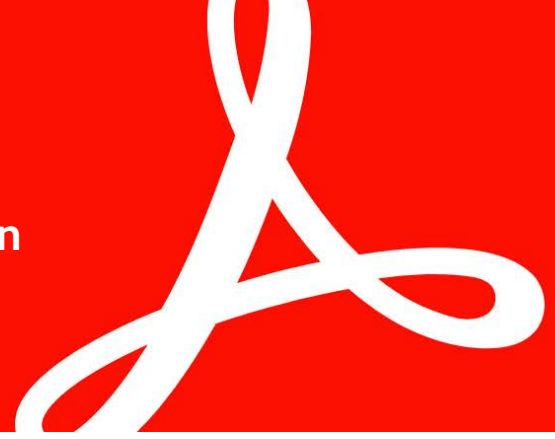
Adobe Acrobat Sign



mastercard

Accelerate payouts with Adobe Acrobat Sign and Mastercard Send.

Adobe Acrobat Sign and Mastercard Send™ get money into the hands of those who need it—faster and easier.



Customers, clients, and constituents are demanding faster document approvals and instant access to funds. But many organizations struggle to deliver on these heightened digital expectations and need for instant gratification because they are often dealing with outdated, paper-based processes involving forms that are printed, signed, and returned via mail or fax. These processes are costly, take too long (sometimes weeks or months), and waste both human and natural resources. But no more. Adobe Acrobat Sign and Mastercard Send now offer an integrated solution to digitize the supporting paperwork and the payout process—delivering instant, digital disbursements to those in need.

Deliver disbursements with ease.

The Adobe Acrobat Sign and Mastercard Send integrated solution enables 100% [paperless document workflows](#) that are easy for internal teams to implement and use—while offering beneficiaries an all-digital payout experience that they can access from any device. Once “Request for Funds” documents are approved, payout documents are emailed back to the payee and any other parties. Identities are verified electronically, and documents are e-signed using Acrobat Sign. Instant payments are enabled by Mastercard Send, a global push payments platform that allows funds to be sent securely and in near real-time to virtually any payment card or account.

Connect to existing core systems.

Acrobat Sign and Mastercard Send integrations and APIs are built for enterprise applications that are powering corporations, government agencies, and educational institutions around the world. By integrating Acrobat Sign and Mastercard Send into the core systems you’re already using, via a payment processor such as Transcard, you can maximize the investment in your current systems while taking the next step in your organization’s digital transformation initiatives.

Drive greater efficiencies.

It is critical to eliminate paper-based and manual tasks that slow down approvals and delay payouts. The Acrobat Sign and Mastercard Send integrated solution streamlines payout processes from start to finish. With Straight-Through-Processing (STP), document turnaround time is drastically accelerated—saving internal teams countless hours of manual work. And because the all-digital process generates fewer errors and allows documents to be e-signed in minutes, funds can be disbursed nearly instantly. The end result is that costly delays are avoided, productivity for staff is increased, and recipients get their funds faster.

Help ensure legal and security compliance.

Help ensure signature and [payment processes are compliant](#), legal, and secure. Acrobat Sign and Mastercard Send adhere to rigorous global security, compliance, and legal requirements. Acrobat Sign is certified compliant with SOC 2 Type 2, ISO 27001, FedRAMP Tailored, and PCI DSS. Acrobat Sign can also be configured to support compliance with industry-specific regulatory requirements, such as HIPAA, FERPA, GLBA, and FDA 21 CFR Part 11 to support specific agency use cases.

The Adobe Acrobat Sign and Mastercard Send integrated solution can be used in processes that require approving requests and transferring funds to individuals or multiple parties.



P&C or life insurance—Pay consumer claims faster by [integrating e-signatures](#) and digital disbursements to your existing processes.



Government—Improve [citizen services](#) by delivering digital funds faster during economic downturns and natural disasters.

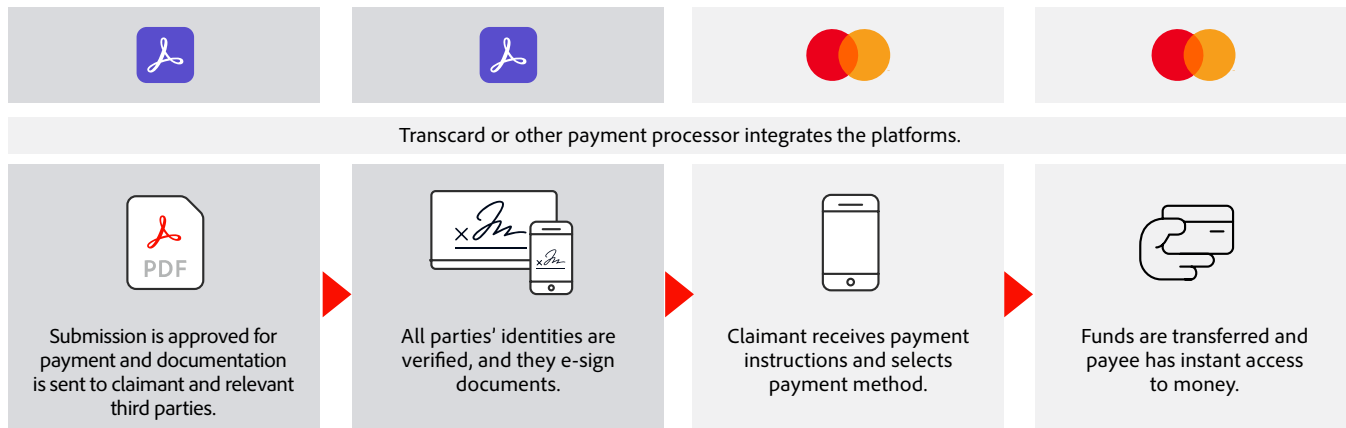


Higher education—Streamline student [financial aid](#) with processes that can be accessed from any device.



Medical reimbursement—Provide hassle-free prescription co-pays and rebates to pharmacies, patients and [providers](#).

An overview of how it works:



Adobe Acrobat Sign and Mastercard Send: Transforming claim processing at HEMIC.

The Hawaii Employers' Mutual Insurance Company (HEMIC), Hawaii's largest provider of workers' compensation insurance, is helping develop a solution, built by Transcard, to fully digitize its claim management processes. Each claimant uploads their documents, which go through a fast, secure, and [compliant workflow](#). The claim is approved for payment or flagged for additional information. Claimants are instantly notified of claim payment instructions, and then select their preferred method for instant payment. According to HEMIC, the speed of these payments is critical in times like these.



In the past, processing a benefit payment has been a lengthy and costly process. Immediate access to finances is a lifeline for our customers, especially with the economic trends that we've seen throughout the pandemic. In addition, more than ever, it is vital to have the most secure and easy-to-use digital tools for our customers and for our organization. The partnership between Adobe and Mastercard Send is ideal—it transforms the traditional payments of the workers' compensation world into an instant and safe payment process, with a cost savings of more than 50 percent."



Todd Nacapuy
Chief Information Officer,
Hawaii Employees Mutual
Insurance Company

Make the move to all digital workflows.

There's no question that Adobe e-signatures help organizations deliver efficient and exceptional signing experiences. By adding instant digital payments, powered by Mastercard Send, to your digital document processes, you can extend those efficiencies and exceptional experiences even further.

About Mastercard Send

Mastercard Send™ enables near real-time payment transfers to and from billions of card, bank, and digital accounts globally. In the United States, Mastercard Send reaches virtually all consumer and small business debit cards, delivering an enhanced user experience and providing people with fast, simple access to their money. Common use cases include insurance claims, on-demand payroll, and government disbursement.

About Adobe

Adobe is the global leader in secure digital documents and a trusted technology partner for future innovation. Adobe Acrobat Sign powers all-digital employee and customer experiences for numerous platforms, mobile apps, and websites—and most of the Fortune 100.



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