

### Enterprises save millions by integrating Adobe Document Cloud with Microsoft 365.

Forrester interviewed Adobe Document Cloud and Microsoft 365 customers and calculated the potential return on investment (ROI) over three years.

# Summary of benefits

£7.4M

Total present value (PV) (over three years)

£1.5M £5.5M Adobe Acrobat DC Adobe Sign

> Using Microsoft 365 with Adobe Sign and Adobe Acrobat together has the potential for combined benefits of £7.4M over three years.





Net present value (NPV)

Customers interviewed saved time and costs in key areas including digital enrolment, printing and delivery and governance.

## Time is money



For documents requiring signatures, using Adobe Sign from within the Microsoft applications employees use every day replaces inefficient, error-prone manual document signing processes.



Spending less time to enrol and onboard new employees and customers translates to an improved customer experience and lower drop-off rates.



#### 65 hours saved

Users saved 65 hours per year using Adobe Acrobat DC with Microsoft 365 apps by digitising paper-based tasks, reducing re-work through converting and editing PDFs, and leveraging mobile capabilities to continue workstreams outside the office.



# 570 hours saved

By reducing support costs and eliminating as many as 95 help desk tickets each month, IT saves time.



# 1.5 hours saved

Sales reps saved time with each transaction using Adobe Sign from within Microsoft Dynamics, leading to faster sales cycles.



# Savings across the organisation

£1M

Saved in printing and hardware costs over 3 years

£549

Saved per employee per year with Adobe Acrobat DC and an average of £5 per document with Adobe Sign

