Adobe® LiveCycle® Process Management ES4
Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 3/22/2013
Name of Product: Adobe® LiveCycle® Process Management ES4
Contact for more Information: access@adobe.com

Guideline	Applicable	Compliance
§1194.21 – Software Applications and Operating Systems	Applicable	Supports with Exceptions
§1194.22 – Web-based Intranet and Internet Information and Systems	Applicable	Supports with Exceptions
§1194.23 – Telecommunications Products	Not Applicable	—
§1194.24 – Video and Multimedia Products	Not Applicable	—
§1194.25 – Self-Contained, Closed Products	Not Applicable	—
§1194.26 – Desktop and Portable Computers	Not Applicable	—
§1194.31 – Functional Performance Criteria	Applicable	Supports with Exceptions
§1194.41 – Information, Documentation, Support	Applicable	Supports

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	**Supports with Exceptions**	Most functions in the LiveCycle Process Management interface are fully operable using a keyboard alone with some exceptions, including: • It is not possible to set a schedule in the Out of Office section using the keyboard alone. • Some controls in the Task Notification and Administration Notification sections such as the Url Generation list and the font picker, require the use of a mouse. • Some controls in the Business Calendars section cannot be operated using a keyboard alone such as the hide/show details and 'add new calendar' button.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	**Supports**	Adobe LiveCycle Process Management does not interfere with or deactivate accessibility features of any operating system.

Criteria	Supporting Features	Remarks and explanations
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	**Supports with Exceptions**	There is a visual indication of focus for all focusable elements in the LiveCycle Process Management interface. Focus is programmatically exposed for focusable elements in the LiveCycle Process Management interface with the exception of Flex controls, such as those in the Out of Office and Business Calendars sections.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	**Supports with Exceptions**	Most controls in the LiveCycle Process Management interface provide sufficient information to Assistive Technology with some exceptions including: • The Business Days checkboxes and 'add new calendar' button in the Business Calendars screen do not provide sufficient information. • The lists in the tree views and the formatting buttons in the Task Notification and Administration Notification sections do not provide sufficient information.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	**Supports**	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	**Supports**	Text information is provided through operating system functions for displaying text and is available to Assistive Technology.

Criteria	Supporting Features	Remarks and explanations
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	**Supports with Exceptions**	The LiveCycle Process Management interface supports user selected color and contrast selections with the exception of Flex components such as the Business Calendars section.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	**Supports**	LiveCycle Process Management uses only basic animation in the user interface. Information is displayed in a non-animated presentation mode.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	**Supports**	The LiveCycle Process Management user interface does not use color as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	**Not Applicable**	LiveCycle Process Management does not permit the user to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	LiveCycle Process Management does not use flashing or blinking text, objects, or other elements in the software's user interface.

Criteria	Supporting Features	Remarks and explanations
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports with Exceptions**	Most form controls in the LiveCycle Process Management interface are fully operable using a keyboard alone with some exceptions, including: • It is not possible to set a schedule in the Out of Office section using the keyboard alone. • Some controls in the Task Notification and Administration Notification sections such as the Url Generation list and the font picker, require the use of a mouse. Some form controls in the LiveCycle Process Management interface do not provide sufficient information to Assistive Technology. For example: • The Business Days checkboxes and 'add new calendar' button in the Business Calendars screen do not provide sufficient information. • The lists in the tree views and the formatting buttons in the Task Notification and Administration Notification sections do not provide sufficient information.

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Does Not Support**	With the exception of some graphical buttons in the Flex interface, such as the text formatting controls in the Task Notifcation section, all non-text elements in Process Management interface provide text alternatives.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not Applicable**	The LiveCycle Process Management interface does not include multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports**	The LiveCycle Process Management interface supports this requirement.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supports**	The LiveCycle Process Management interface supports this requirement, but the usability of the interface is degraded.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not Applicable**	The LiveCycle Process Management interface does not use server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not Applicable**	The LiveCycle Process Management interface does not use client-side image maps.
(g) Row and column headers shall be identified for data tables.	**Supports**	Information about row and column headers for data tables is available in LiveCycle Process Management.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Not Applicable**	LiveCycle Process Management does not contain complex data tables with two or more logical levels of row and column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Does Not Support**	The LiveCycle Process Management interface frames do not have descriptive titles.

Criteria	Supporting Features	Remarks and explanations
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Not Applicable**	It is not necessary to provide a text-only version of the LiveCycle Process Management interface as it can be made accessible.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supports**	The scripting utilized in LiveCycle Process Management creates information that can be read by Assistive Technology.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	**Supports**	

Criteria	Supporting Features	Remarks and explanations
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports with Exceptions**	Most form controls in the LiveCycle Process Management interface are fully operable using a keyboard alone with some exceptions, including: • It is not possible to set a schedule in the Out of Office section using the keyboard alone. • Some controls in the Task Notification and Administration Notification sections such as the Url Generation list and the font picker, require the use of a mouse. Some form controls in the LiveCycle Process Management interface do not provide sufficient information to Assistive Technology. For example: • The Business Days checkboxes and 'add new calendar' button in the Business Calendars screen do not provide sufficient information. • The lists in the tree views and the formatting buttons in the Task Notification and Administration Notification sections do not provide sufficient information.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Supports**	Users can navigate past repetitive navigation lists as navigation appears in a separate frame from content.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not Applicable**	The LiveCycle Process Management interface does not require timed responses.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the

Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Does Not Support**	Some controls and inputs in the LiveCycle Process Management interface are not accessible to screen readers. Some controls, such as the tree views and the formatting buttons in the Task Notification and Administration Notification sections do not provide sufficient information to screen readers. Some controls and functions are not operable using the keyboard alone.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports with Exceptions**	Focus is programmatically exposed for focusable elements in the LiveCycle Process Management interface with the exception of Flex controls, such as those in the Out of Office and Business Calendars sections. The LiveCycle Process Management interface supports user selected color and contrast selections with the exception of Flex components such as the Business Calendars section.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supports**	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Supports**	

Criteria	Supporting Features	Remarks and explanations
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports**	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	Operations in LiveCycle Process Management do not require fine motor control or simultaneous actions.

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	Adobe provides electronic versions of all product support documentation.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Adobe provides information on accessibility features in the documentation. Electronic versions of all product support documentation are provided.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Product support for Adobe products is available in a variety of formats and from a number of online sources available from Adobe Systems.