Adobe® LiveCycle® Correspondence Management ES4 Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 3/22/2013
Name of Product: Adobe® LiveCycle® Correspondence Management ES4
Contact for more Information: access@adobe.com

Guideline	Applicable	Compliance
§1194.21 – Software Applications and Operating Systems	Applicable	Supports with Exceptions
§1194.22 – Web-based Intranet and Internet Information and Systems	Applicable	Supports with Exceptions
§1194.23 – Telecommunications Products	Not Applicable	—
§1194.24 – Video and Multimedia Products	Not Applicable	—
§1194.25 – Self-Contained, Closed Products	Not Applicable	—
§1194.26 – Desktop and Portable Computers	Not Applicable	—
§1194.31 – Functional Performance Criteria	Applicable	Supports with Exceptions
§1194.41 – Information, Documentation, Support	Applicable	Supports

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	**Supports with Minor Exceptions**	Selection of a data module in Correspondence Management's letter preview mode is not supported.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	**Supports**	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	**Supports**	The Correspondence Management Solution provides a well-defined keyboard focus which is available to assistive technology.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	**Supports with Exceptions**	All text-box names are not discovered through Accessibility APIs (AccProbe tool) Does not read out the description of the text and combo box. Doesn't discover drop-down fields.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	**Supports**	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	**Supports with Exceptions**	Formatting information (font name, size, and position) is not available for text through screen reader (NVDA).

Criteria	Supporting Features	Remarks and explanations
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	**Supports with Exceptions**	Correspondence Management Solution does not respond to changes in system colors.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	**Not Applicable**	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	**Supports**	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	**Not Applicable**	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	**Not Applicable**	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports with Exceptions**	

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supports with Exceptions**	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not Applicable**	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Not Applicable**	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Not Applicable**	
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not Applicable**	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not Applicable**	
(g) Row and column headers shall be identified for data tables.	**Supports**	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Supports**	
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Supports**	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports with Exceptions**	When a list of data modules is selected in document composer, the PDF flickers to refresh its content.

Criteria	Supporting Features	Remarks and explanations
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Not Applicable**	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Does not Support**	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	**Supports with Exceptions**	If Flash Player is not installed, a link to download Flash Player is provided. Generated PDF content does not contain a link to download Reader.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Does not Support**	
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Not Applicable**	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Supports**	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports with Exceptions**	Partial support for NVDA screen reader and JAWS screen reader.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports**	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Not Applicable**	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Not Applicable**	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Not Applicable**	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Not Applicable**	

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	Adobe provides electronic versions of all product support documentation.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Adobe provides information on accessibility features in the documentation. Electronic versions of all product support documentation are provided.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Product support for Adobe products is available in a variety of formats and from a number of online sources available from Adobe Systems.