

PSLT - Adobe Connect On-demand Services (2017v1)

- 1. Client Software. If Customer has licensed Adobe Presenter in connection with access and use of the On-demand Services, then the end user license agreement accompanying such software will govern its use.
- 2. Customer Content. Certain features of the On-demand Services enable Customer to specify the level at which the On-demand Services restrict access to Customer Content. Customer is solely responsible for applying the appropriate level of access to Customer Content. The uploading of Customer Content to the On-demand Services without actual viewing by Adobe, does not constitute disclosure of the Customer Content to Adobe. The On-demand Services are automated and Adobe will not access any Customer Content, except as reasonably necessary to perform the On-demand Services, such as:
 - 2.1 respond to support requests;
 - 2.2 detect, prevent, or otherwise address fraud, security, or technical issues; or
 - 2.3 as expressly permitted under this Agreement.
- **3. Meeting Attendee Content.** Adobe does not control the uploading or sharing of Meeting Attendees' content. By accessing or using the On-demand Services, Customer may be exposed to content from Meeting Attendees that are offensive, indecent, or otherwise objectionable.
- 4. Storage. Customer Content may be stored on Adobe's servers at Customer's request, as necessary for Adobe to provide the On-demand Service. Customer is solely responsible for making and keeping backup copies of Customer Content. Adobe may block the uploading of Customer Content to the On-demand Services that contains viruses. Adobe has no liability for the deletion or accuracy of Customer Content, the failure to store, transmit or receive transmission of Customer Content (whether or not processed by the On-demand Service), or the security, privacy, storage, or transmission of other communications originating with or involving use of the On-demand Services.
- 5. Trial Use of On-demand Service. If Customer has subscribed to the On-demand Service on a trial basis, then Customer's use of the On-demand Service is subject to terms of the Agreement and is limited as provided in the email communication from Adobe, or as provided in web pages describing trial use of the On-demand Service. This trial On-demand Service is subject to change and termination at Adobe's sole discretion.

6. Additional Privacy Terms.

- 6.1 **Sensitive Personal Data.** Customer may use the On-demand Services to collect, process, or store Sensitive Personal Data only if Customer receives prior written consent from Adobe and, if applicable, executes a separate agreement with Adobe.
- 6.2 **Emails to Participants.** Emails related to the On-demand Services are generally sent to Participants by Customer, and not by Adobe. If applicable, Adobe may send emails to Participants in Customer's name as Customer's agent, at Customer's request, and on Customer's behalf. Customer is solely responsible for such emails and their contents.
- 6.3 Recordings. The On-demand Service may allow Customer to record meetings and to collect and utilize Meeting Attendees' Personal Data, voice, or likeness. Customer is responsible for ensuring collection of all any required consents.