



PSLT – Adobe Workfront (2021v1)

- 1. Beta.** This section is only applicable if Customer elects, in its sole discretion, to participate in an Adobe Workfront Beta Program (“Beta Program”) during the License Term of this Sales Order. Beta Programs are available to participating customers and allow early access to services and or functionality at no additional charge, in exchange for user feedback. Access to a Beta Program is limited to the duration of the applicable program and may be designated as early access, early preview, alpha, beta, pilot, limited release, or by a similar description. Customer support services, availability, and service warranties, as described in the Agreement, do not apply to Beta Programs accessed through Customer's preview environment, and Customer accepts all liability associated with use of such Beta Programs. All warranties and services levels will apply for Beta Programs accessed through the Customer's production environment, but Adobe reserves the right to remove access to the functions of such Beta Programs at any time.
- 2. Data Retention.** During the License Term, Customer Data and Customer Content stored in the On-demand Services will be retained until deleted by Customer, subject to Customer’s overall storage limits, as detailed in the applicable Sales Order.
- 3. Documentation.** For the purposes of this PSLT, “Documentation” means the applicable technical specification and usage documentation for the Products and Services as such materials are made generally available on www.adobe.com or www.workfront.com. “Documentation” does not include any third-party content posted to <https://www.adobe.com> or www.workfront.com, content published in user forums hosted or moderated by Adobe, content related to any future functionality, or communications exchanged between Adobe and Customer, unless such communications are specifically incorporated by reference within the applicable Sales Order.
- 4. Support.** Unless otherwise directed by Adobe, for contacting Workfront Customer Support, Customer must call 844-306-4357 (HELP) or 44-1256-274200 or 61-1800-849259, or submit a case at one.workfront.com.