

LAST PUBLISHED: 19Dec23

[EXTERNAL] <https://www.adobe.com/privacy/sub-processors.html>

Adobe Affiliates

Name	Service Provided	Location
Adobe Inc.	Hosting and Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Adobe Systems Canada, Inc	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Canada
Adobe Systems India Pvt. Ltd	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	India
Adobe Systems Belgium BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Belgium
Adobe Systems s.r.o	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Czech Republic
Adobe Systems Danmark ApS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Denmark
Adobe Systems France SAS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	France
Adobe Systems Engineering GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany
Adobe Systems GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany
Adobe Systems Italia Srl.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Italy
Adobe Systems Benelux BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Netherlands
Adobe Systems Norge AS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Norway
Adobe Systems Romania SRL	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Romania
Adobe Systems Iberica, S.L	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Spain
Adobe Systems Nordic AB	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Sweden

Adobe Research Schweiz AG	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Switzerland
Adobe Systems Schweiz GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Switzerland
Adobe Systems Europe Limited	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Ireland
Adobe Development ARM, LLC	Support Services for Adobe Workfront	Armenia
Adobe Systems Pty Ltd	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Australia
Adobe KK	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Japan
Frame.io	Support Services for Frame.io	United States
Marketo, Inc.	Marketing & Campaign Management for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Marketo EMEA, Ltd.	Marketing & Campaign Management for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United Kingdom
Magento Commerce International Limited	Support Services for Magento	Ireland
Workfront Inc.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Workfront Ltd.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United Kingdom

Sub-processors who support delivery of Adobe products and services:

Name of Entity	Service Provided	Adobe Product/Service	Principal Data Processing Location	Duration of the Processing	Technical and Organizational Measures
Akamai Technologies, Inc.	Content Delivery Network (CDN)	Adobe Dynamic Media Classic and Adobe Experience Manager Dynamic Media	US, EU & India	Duration of Contract	Adobe TOMs
Amazon Web Cloud Services, Inc.	Hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU and US.	As Above	As Above

Appcues, Inc.	User Onboarding guidance	Adobe Frame	US	As Above	As Above
Box, Inc.	FTP service for data migration and bulk import	Adobe Captivate Prime	EU, US	As Above	As Above
Branch.io	Hyperlink Services	Adobe Analytics Adobe Experience Platform	US	As Above	As Above
Brightcove Inc.	Video hosting services	Adobe Creative Cloud	EU, US	As Above	As Above
Cloudflare, Inc.	Content Delivery	Adobe Marketo Engage	US	As Above	As Above
CrowdStrike Holdings, Inc.	Endpoint threat detection	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	US	As Above	As Above
Datadog Inc.	Logging and Realtime User Monitoring(RUM)	Adobe Workfront	US	As Above	As Above
Encoding.com (Telestream Inc.)	Provides storage for customer video assets and processing using encoding.com APIs	Adobe Dynamic Media Classic and Adobe Experience Manager Dynamic Media	US	As Above	As Above
ExaVault LLC	FTP service for data migration and bulk import	Adobe Captivate Prime	US	As Above	As Above
Fastly, Inc.	Content Delivery Network (CDN)	Adobe Experience Manager as a Cloud Service, Advertising Cloud, and Adobe Commerce Pro	EU, UK & USA,	As Above	As Above
Gainsight, Inc.	Analytics service	Adobe Experience Manager as a Cloud Service and Managed Services	EU, US, India, Israel	As Above	As Above
Google Cloud Platform (a.k.a Alphabet Inc)	Cloud hosting services	Adobe Marketo Engage	EU & US	As Above	As Above
Hoodoo Digital, LLC (a.k.a Rightpoint, a Genpact Company-Genpact Limited)	Platform connection services	Adobe Workfront Adobe AEM	US	As Above	As Above
Intercom, Inc.	In-app messaging platform	Adobe Commerce Pro, Adobe Frame ContentCal	EU & US	As Above	As above

LexisNexis Risk Solutions Group (LexisNexis Risk Solutions FL Inc)	ID verification and authentication services for US users	Adobe Sign	US	As Above	As Above
MapBox Inc.	Map Tile Service	Adobe Analytics	US	As Above	As Above
Microsoft Azure (a.k.a. Microsoft Corporation)	Cloud computing and hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU & US	As Above	As Above
Mitek Systems, Inc.	ID Authentication in e-signature workflows	Adobe Sign	EU, US	As Above	As Above
Mitto AG	Multi-factor authentication and invitations	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU, US, Serbia	As Above	As Above
MongoDB, Inc.	Database Storage Services	Adobe Experience Platform Adobe Analytics Adobe Workfront Adobe Commerce	US	As Above	As Above
Okta, Inc.	Multi-factor authentication	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU, US	As Above	As Above
Pendo.io (Pendo.io, Inc.)	Analytics	Advertising Cloud, Adobe Workfront	US	As Above	As Above
Periscope Data (Sisense, Inc.)	Data visualization services	Adobe Marketo Engage	US	As Above	As Above
Platform.sh (Platform.sh SAS)	Web hosting services and infrastructure support	Adobe Commerce Pro	EU	As Above	As Above
Plivo, Inc.	Communication services (SMS API)	Adobe Analytics	US	As Above	As Above
SendGrid, Inc.	Email distribution platform services	Adobe Marketo Engage Adobe Commerce Pro	US	As Above	As Above
Snowflake Computing Inc.	Database Storage Services, Virtual Warehouse Service	Campaign Managed Cloud Services Marketo Engage Audience Manager	EU, US	As Above	As Above

		Advertising Cloud Adobe Workfront			
Speechmatics (Cantab Research Limited)	Speech recognition and transcription	Adobe Premiere Pro	EU, US	As Above	As Above
Splunk, Inc.	Logging service	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	US	As Above	As Above
Stream (Getstream.io, Stream.io, Inc)	Chat service	Behance	US	As Above	As Above
Telesign Corporation	Multi-factor authentication and invitations	Adobe Sign, Behance	EU, UK, US, Serbia	As above	As above
Twilio, Inc.	Multi-factor authentication	Adobe Frame	US, UK and EU	As above	As above

Sub-processors who provide Customer Support Services:

Name of Entity	Service Provided	Supplier Data Processing Location	Duration of the Processing	Technical and Organizational Measures
Amazon Connect (Amazon Web Cloud Services, Inc.)	Customer Care support platform (phone and chat support)	US	Duration of Contract	Adobe TOMs
Genesys Telecommunications Laboratories, Inc.,	Customer Care support platform	EU	As Above	As above
Khoros, LLC	Community platform for community based support	US	As Above	As Above
Teleperformance SE	Customer Care support services	EU, US, India	As Above	As Above
Zendesk, Inc.	Customer Support ticketing system	EU, US	As Above	As Above
Salesforce, Inc.	Support Ticketing Platform	US	As above	As above
Microsoft Dynamics (Microsoft Corporation)	Support Ticketing Platform	US	As above	As above
Concentrix Corporation	Customer Care support (Creative Cloud and General Document Cloud))	US, India, EU	As above	As above

Merkle, Inc.	Customer Care support (Experience Cloud)	India, US	As above	As above
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Additional Affiliates and Sub-processors that support the Asia Pacific region

Affiliates

Name	Service Provided	Location
Adobe Systems Pte Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Singapore
Adobe System Software (Beijing) Co., Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	China
Adobe Software (Shanghai) Co., Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	China
Adobe Systems Hong Kong Ltd.	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Hong Kong
Adobe Systems Korea Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	South Korea
Adobe Systems New Zealand Limited	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	New Zealand

Sub-processors

Name of Entity	Service Provided	Supplier Data Processing Location	Duration of the Processing	Technical and Organizational Measures
BellSystem 24 Inc.	Customer Care support in Japanese (Creative Cloud and General Document Cloud)	Japan	As above	As above
Concentrix Corporation Korea Limited	Customer Care support in Korean and Japanese (Creative Cloud and General Document Cloud))	Korea	As above	As above
SCSK Corporation	Customer Care support in Japanese, Chinese and Korean (Experience Cloud except for Magento. For Marketo, only in Japanese)	Japan	As above	As above
Beijing Interactive CRM Technology Limited	Customer Care support in Chinese (Creative Cloud and General Document Cloud)	China	As above	As above
Will Be Communications	Customer Event Management (including organisation of webinars and execution of communication (emailing)	Korea	Duration of Contract	As above

Dropdown Sub-Pages

Processing Locations:

Follow this link to [Adobe's Trust Center](#) to learn more about how and where Adobe processes your data.