

LAST UPDATES SENT TO LEGALOPS: Q2, 2022 [Staged, but Pending Publishing]

[EXTERNAL] <https://www.adobe.com/privacy/sub-processors.html>

## Adobe Affiliates

Name	Service Provided	Location
Adobe Inc.	Hosting and Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Adobe Systems Canada, Inc	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Canada
Adobe Systems India Pvt. Ltd	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	India
Adobe Systems Belgium BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Belgium
Adobe Systems s.r.o	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Czech Republic
Adobe Systems Danmark ApS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Denmark
Adobe Systems France SAS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	France
Adobe Systems Engineering GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany
Adobe Systems GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany
Adobe Systems Italia Srl.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Italy
Adobe Systems Benelux BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Netherlands
Adobe Systems Norge AS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Norway
Adobe Systems Romania SRL	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Romania
Adobe Systems Iberica, S.L	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Spain
Adobe Systems Nordic AB	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Sweden

Adobe Research Schweiz AG	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Switzerland
Adobe Systems Schweiz GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Switzerland
Adobe Systems Europe Limited	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Ireland
Adobe Development ARM, LLC	Support Services for Adobe Workfront	Armenia
Adobe Systems Pty Ltd	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Australia
Adobe KK	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Japan
Frame.io		United States
Marketo, Inc.	Marketing & Campaign Management for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Marketo EMEA, Ltd.	Marketing & Campaign Management for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United Kingdom
X Commerce Inc.	Support Services for Magento	United States
Magento Commerce International Limited	Support Services for Magento	Ireland
Workfront Inc.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States
Workfront Ltd.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United Kingdom

**Subprocessors who support delivery of Adobe products and services:**

Name of Entity	Service Provided	Adobe Product/Service	Supplier Data Processing Location	Duration of the Processing	Technical and Organizational Measures
Akamai	Content Delivery Network (CDN)	Adobe Dynamic Media Classic and AEM Dynamic Media	Worldwide	Duration of Contract	<a href="#">Adobe TOMs</a>
Amazon Web Services	Hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Worldwide	As Above	As Above

Anaplan (Mintigo)	Supports Predictive Audiences feature	Adobe Marketo Engage	EU, US	As Above	As Above
Appauces	User Onboarding guidance	Frame	US	As Above	As Above
Box	FTP service for data migration and bulk import	Captivate Prime	EU, US	As Above	As Above
Brightcove	Video hosting services	Adobe Creative Cloud	EU, US	As Above	As Above
Crowdstrike	Endpoint threat detection	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	US	As Above	As Above
Encoding.com (Fast Encoding)	Provides storage for customer video assets and processing using encoding.com APIs	Adobe Dynamic Media Classic and AEM Dynamic Media	US	As Above	As Above
Exavault	FTP service for data migration and bulk import	Captivate Prime	US	As Above	As Above
Fastly	Content Delivery Network (CDN)	Adobe Experience Manager as a Cloud Service, Advertising Cloud, and Adobe Commerce Pro (Magento)	Worldwide	As Above	As Above
Gainsight	Analytics service	Adobe Experience Manager as a Cloud Service and Cloud Manager	EU, US, India, Israel	As Above	As Above
Google Cloud Platform	Cloud hosting services	Adobe Marketo Engage	Worldwide	As Above	As Above
Hoodoo Digital	Platform connection services	Adobe Workfront and Adobe AEM	US	As Above	As Above
Intercom	In-app messaging platform	Adobe Commerce Pro (Magento), Frame.io	Worldwide	As Above	As above
LexisNexis	ID verification and authentication services	Adobe Sign	US	As Above	As Above
Looker Data Sciences	Data Visualization Services	Frame	Worldwide	As above	As above
MapBox	Geocoding services	Adobe Analytics	US	As Above	As Above
Microsoft Azure	Cloud computing and hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Worldwide	As Above	As Above

Mitek Systems	ID Authentication in e-signature workflows	Adobe Sign	EU	As Above	As Above
Mitto	Multi-factor authentication and invitations	APO	EU, US, Serbia	As Above	As Above
Okta	Multi-factor authentication	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU, US	As Above	As Above
Pendo	Analytics	Advertising Cloud, Adobe Workfront	US	As Above	As Above
Periscope Data (Sisense )	Data visualization services	Adobe Marketo Engage	US	As Above	As Above
Platform	Web hosting services and infrastructure support	Adobe Commerce Pro (Magento)	Worldwide	As Above	As Above
Plivo	Communication services (SMS API)	Adobe Analytics	US	As Above	As Above
Qubole	Data hosting and reporting	Advertising Cloud	EU, US, India	As Above	As Above
SendGrid	Email distribution platform services	Adobe Marketo Engage and Adobe Commerce Pro (Magento)	US	As Above	As Above
Snowflake Computing Inc.	Database Storage Services, Virtual Warehouse Service	Campaign Managed Cloud Services Marketo Engage Audience Manager Advertising Cloud Adobe Workfront	EU, US	As Above	As Above
Speechmatics	Speech recognition and transcription	Adobe Premiere Pro	EU, US	As Above	As Above
Splunk	Logging service	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	US	As Above	As Above
Stream (Getstream)	Chat service	Behance	US	As Above	As Above
Telesign	Multi-factor authentication and invitations	Adobe Sign and Behance	EU, UK, US, Serbia	As above	As above
Twilio	Multi-factor authentication	Frame	Worldwide	As above	As above
Verizon Digital Media Services	Edgecast content delivery network for Bizible application	Bizible	Worldwide	As above	As Above

**Subprocessors who provide Customer Support Services:**

<b>Name of Entity</b>	<b>Service Provided</b>	<b>Supplier Data Processing Location</b>	<b>Duration of the Processing</b>	<b>Technical and Organizational Measures</b>
GENESYS CLOUD SERVICES	Customer Care support platform	EU	As Above	As above
LivePerson	Customer Care support services	US	As Above	As Above
Bomgar	Screen Sharing (includes chat function)	US	As above	As above
TP USA (Teleperformance)	Customer Care support services	EU, US, India	As Above	As Above
Zendesk	Customer Support ticketing system	EU, US	As Above	As Above
SFDC	Support Ticketing Platform	US	As above	As above
Microsoft Dynamics	Support Ticketing Platform	US	As above	As above
Concentrix Corporation	Customer Care support (Creative Cloud and General Document Cloud))	US, India, Korea, EU	As above	As above
Merkle Inc.	Customer Care support (Creative Cloud and General Document Cloud)	India, US	As above	As above
SCSK Corporation	Customer Care support services in Japanese, Chinese and Korean (Experience Cloud except for Marketo and Magento)	Japan	As above	As above

**Additional Affiliates and Subprocessors that support the Asia Pacific region**

**Affiliates**

<b>Name</b>	<b>Service Provided</b>	<b>Location</b>
Adobe Systems Pte Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Singapore

Adobe System Software (Beijing) Co., Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	China
Adobe Software (Shanghai) Co., Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	China
Adobe Systems Hong Kong Ltd.	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Hong Kong
Adobe Systems Korea Ltd	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	South Korea
Adobe Systems New Zealand Limited	Customer account and technical services through Adobe representatives and agents for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	New Zealand

### Subprocessors

Name of Entity	Service Provided	Supplier Data Processing Location	Duration of the Processing	Technical and Organizational Measures
BellSystem 24	Customer Care support in Japanese (Creative Cloud and General Document Cloud)	Japan	As above	As above
TP China (Teleperformance)	Customer Care support in Chinese (Creative Cloud and General Document Cloud)	China	As above	As above

### Dropdown Sub-Pages

#### Processing Locations:

Follow this link to [Adobe's Trust Center](#) to learn more about how and where Adobe processes your data.

